

ON GEM DTD 17.06.2025	GEM/2025/B/6333617- Supply and instalton of Medical Furniture for critical care block Dear Sir, Kindly note that the tender was published on 16-06-2025, whereas the date mentioned for the Pre-Bid Meeting is 12-06-2025 at 16:00:00, which is prior to the tender publication date. We request you to kindly confirm or revise the date of the Pre-Bid Meeting accordingly		Pre Bid meeting was done on 25/6/2025 Online & offline mode 1600 hrs , as notified on GeM and also GeM representation window was availbe for queries.
ON GEM DTD 18.06.2025	We seek clarification and request the following amendments in the tender terms: 1. Kindly confirm the percentage of partial exemption allowed in OEM turnover for bidders availing benefits under the MSME category. 2. In Bidder ATC, Point No. 17 (Certificate Section), please amend the clause to read: "The OEM of the offered product must have BIS/WHO-GMP/ISO/CDSCO certificate or Registration file or alternate certification as recognised by Government of India" instead of the current clause which excludes ISO and Registration file. 3. Kindly update the Quality Certification from OHSAS 18002:2007 to ISO 45001 as the latest and relevant standard. We request your kind consideration and necessary modification for wider and fair participation.		Partial exemption for only Turnover for MSE's to as per amount notified . Not exemption in Exemption being hospital realted stores.
ON GEM DTD 20.06.2025	In Biomedical waste bin specification Point no. (16) Asking Sample Submission during technical evaluation stage Withdraw the Condition for submission of samples or Demonstration with bid or during evaluation process, as this is violation against Manual for Procurement of Goods 2017 Please note that, it is not feasible for one MSE Unit to produce advance sample / demonstration for each product offered in the bid, it would be additional burden to MSE Bidder. Further specifications mentioned in the bid are customized products which are not ready stock with the bidder to produce the same within very short notice.		Demonstration would not be required during technical evaluation. However, pre-despatch verification , if desired by Competent authority at NEIGRIHMS , would be done at Buyers Cost. . Certification , compliance and experience criteria as per GeM bid will be mandatory.

Medical Superintendent
NEIGRIHMS, Shillong
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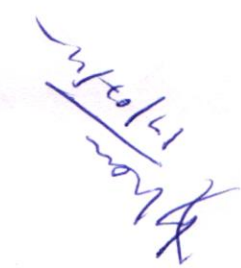
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ON GEM DTD 20.06.2025	Please also refer to the Manual for Procurement of Goods 2017 at Clause no. x Discourage procurement involving evaluation of samples, at page no. 20 & 21 of this procurement policy, attached herewith duly highlighted/ So, it kindly requested to please withdraw this condition for asking sample demonstration during technical scrutiny process / under evaluation process. It is not feasible to MSE Bidder to submit the sample for each and every bid which they are going to participate. If support unit participating about 5 bids in month and each buyer asking such samples then our bulk inventory will get blocked and also our production activity will get hampered and spoil the deadlines for execution of ongoing project. However, you can ask the sample from L1 bidder to check the quality before starting bulk production.		Demonstration would not be required during technical evaluation. However, pre-despatch verification , if desired by Competent authority at NEIGRIHMS , would be done at Buyers Cost.
ON GEM DTD 20.06.2026	Please provide exact and correct date of the pre-bid meeting The tender document mentions the pre-bid meeting date as 12.06.2025, whereas the tender itself was published on 16.06.2025. Since the pre-bid meeting is scheduled before the publication of the tender, this appears to be an error. Kindly confirm the exact and correct date of the pre-bid meeting.		Pre Bid meeting was done on 25/6/2025 Online & offline mode 1600 hrs , as notified on GeM and also GeM representation window was availbe for queries.
ON GEM DTD 20.06.2025	Refer to GeM CEO, DO letter Dated 01.03.2024 for violating of GeM general terms and conditions by different buyer / organization. We wish to bring your kind notice towards point no. 7 of GeM CEO letter no. 22/CEO-GeM/2024 Dated: 01.03.2024 duly highlighted attached herewith, where it is clearly mentioned that, when representation are received, regarding bid conditions not conforming to GeM GTCs, then GeM is bound to scrap such bid, when clauses mentioned in the bids are restrictive in nature or are in violation of procurement rules of the Government of India.		Bidding complaint as per GeM and bidding done for CCB project on Project mode on all inclusive basis.







ON GEM DTD 25.06.2025	1.E - The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from the left side of the bed/through mattress /accessible side X-ray slot. Amendment Request : The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from the left side of the bed or Top end /through mattress /accessible side X-ray slot. Add Safety lock button on Integrated/embedded controls to any avoid misuse of controls by patient. 2.f - All the bed movements must be through control panel / side panel like weight/TR/RTR/back angle display at head side rail or Hand remote.		1.E - The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from any side of the bed/through mattress /accessible side X-ray slot. 2.f - All the bed movements must be through control panel / side panel like weight/TR/RTR/back angle display at left/right/leg side rail or Hand remote.
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ON GEM DTD 25.06.2027	Please also refer to the Manual for Procurement of Goods 2017 at Clause no. x Discourage procurement involving evaluation of samples, at page no. 20 & 21 of this procurement policy, attached herewith duly highlighted/ So, it kindly requested to please withdraw this condition for asking sample demonstration during technical scrutiny process / under evaluation process. It is not feasible to MSE Bidder to submit the sample for each and every bid which they are going to participate. If support unit participating about 5 bids in month and each buyer asking such samples then our bulk inventory will get blocked and also our production activity will get hampered and spoil the deadlines for execution of ongoing project. However, you		Demonstration would not be required during technical evaluation. However, pre-despatch verification, if desired by Competent authority at NEIGRIHMS, would be done at Buyers Cost. . Certification, compliance and experience criteria as per GeM bid will be mandatory.

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ON GEM DTD 25.06.2025	Need Tender Extension for another 15 days We request you kindly to please extend the Tender for another 15 days till the resolution / consideration of all above points.		Extension of fourteen days from the date of uploading proposed.
ON GEM DTD 25.06.2025	1.E - The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from the left side of the bed/through mattress /accessible side X-ray slot. Amendment Request : The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from the left side of the bed or Top end /through mattress /accessible side X-ray slot. Add Safety lock button on Integrated/embedded controls to any avoid misuse of controls by patient. 2.f - All the bed movements must be through control panel / side panel like weight/TR/RTR/back angle display at head side rail or Hand remote. Amendment Request : All the bed movements must be through control panel / side panel like weight/TR/RTR/back angle display at head side rail or Hand remote.		1.E - The bed should have X-ray translucent mattress platform which enables in-bed X-ray examination or C-arm scanning with minimum effort. X-ray cassette holder is inserted from any side of the bed/through mattress /accessible side X-ray slot. 2.f - All the bed movements must be through control panel / side panel like weight/TR/RTR/back angle display at left/right/leg side rail or Hand remote.

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ON GEM DTD 25.06.2025	3a : It must provide active pressure relief by a series of individual cells which gently inflate and deflates alternating over a 5 minutes cycle. It must have a polyurethane cover which is ultra two-way stretch, water resistant, vapour permeable, fire retardant soft durable with special bacteriostatic ingredients built into the fabric. It must have polyurethane cells comprising of dynamic body cells and static head section cells. Cell height should be up to 150mm when inflated. It must have easy to use transport facility which seals mattress overlay for up to one hour which ensures the patient is still supported by low pressure even when being transported or in the event of power failure. CPR facility must be provided near the head end of the overlay. CPR facility can be activated in a single-handed release operation and deflates the torso section in under 20 seconds for additional patient safety. Overlay Size: Length: 2000mm, Width: 860mm, Thickness: 150mm.		No changes
ON GEM DTD 25.06.2025	Pump should have compact, slimline, and unobtrusive with minimal noise and vibration. Pump It must have a knob adjustable to the patient's weight and position. It must have sophisticated visual indicators for - a) Power on Indicator. b) Inflation wait Indicator. It must have integrated spring-loaded hanging hooks to fit most beds. It must have snap-fit tube connectors to secure overlay connection & to prevent accidental disconnection. It must have an integrated air filter to filter dust particles thereby enhancing product durability. Pump should be compatible to operate on 220-240 V & 50 Hz. Demonstration of the equipment with all accessories should be mandatory for the evaluation of the conformity/non-conformity of technical specifications and performance of the product.		No changes
ON GEM DTD 25.06.2025	6.ii : Bed must have trays to keep patient reports. Amendment Request : Chart Holder instead of trays at foot end to keep patient reports for easy access by care givers. 7. Please add : Bed should have SIAA ISO certification - ISO22196 certification for antimicrobial treatment 9 : Please add : Bed should have SIAA ISO certification - ISO22196 certification for antimicrobial treatment.		6.ii Chart Holder or file trays at foot end to keep patient reports for easy access by care givers.
	1. ICU bed with Air Mattress.		

Medical Officer
NEIGRIHMS

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2 The bed should be equipped with the following features to prevent the patient from falling: d An audible alarm is activated if patient moves closed to the bed edge to warn the potential danger and the possible risk of a fall.	Suggestion:- Remove this requirement Justification:- As per ICU care protocols (refer IEC 60601-2-52), side rails with lock mechanisms operated by caregivers are considered adequate for fall prevention. Audible alarms may cause unnecessary disturbance in critical care and ICU environments where continuous nurse monitoring	This specification point is deleted for wider participation. However, IC bed should have side rails with lock Mechanism for safety.
e. Must have Night Light	Suggestion:- Remove this requirement	May be offered as Optional feature-e. Night Light can be offered optionally, if available
3. Management of pressure Ulcers to patient		No modification proposed

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 Medical Superintendent
 NEIGRIHMS, Shillong

a. Air/Gel Structure Mattress must from Same OEM to promote airflow up through the mattress direct beneath the patient and acts as prevention against pressure ulcers in the pelvic and sacral area. .	Suggestion:- Allow third-party mattress from specialized manufacturer. Justification:- As per ISO 20342 and FDA/CE guidelines, pressure-relieving mattresses are a specialized class of medical devices. Most hospital bed OEMs do not manufacture such mattresses. Allowing separate sourcing ensures quality, better innovation, and compliance with pressure ulcer prevention standards (NPUAP/EPUAP guidelines).	No modification proposed
b. BED & Mattress are from Same OEM to get better synchronization & service support. Emergency CPR release of the bed to be manual. Mattress Should come with air pump compatibility with Transport Static & Alternating mode.	Suggestion:- Allow third-party mattress from specialized manufacturer. Justification:- As per ISO 20342 and FDA/CE guidelines, pressure-relieving mattresses are a specialized class of medical devices. Most hospital bed OEMs do not manufacture such mattresses. Allowing separate sourcing ensures quality, better innovation, and compliance with pressure ulcer prevention standards (NPUAP/EPUAP guidelines).	No changes

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Medical Superintendent
NEIGRIHMS, Shillong
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5. Technical Parameters			
e. Bed Height (32-42 cm)-(75-80 cm) through actuator/ motor	Suggestion:- Revise to: Bed height range of 500-870 mm (± 10 mm) without mattress	e. Bed Height (32-50 cm)-(75-90cm) through actuator/ motor (without mattress)	
m. Controls must be embedded in the foot end (Wired remote acceptable and covered under warranty & CMC with head end side rail LCD display of weight) for caregiver operations & side end for patient operation.	As per human factor engineering standards (ISO 9241), placing controls on side rails improves accessibility for both patients and caregivers, ensures faster response, and enables self-positioning by semi-conscious patients, thus improving recovery outcomes.	m. Controls must be embedded in the side rails or foot end (Wired remote acceptable and covered under warranty & CMC with head end side rail LCD display of weight) for caregiver operations & side end for patient operation.	
p. Should have Bed exit alarm	Suggestion:- Remove this requirement Justification:- Bed exit alarms are usually part of fall prevention systems in wards, not ICUs. ICU protocols involve continuous monitoring, and audible alarms are often muted to maintain a low-noise, healing environment (as recommended by WHO ICU design guidelines).	The specification feature is treated as Optional.	
6. Accessories			
v. Bed must have Dual sided integral drainage bag rails with hooks	Suggestion:- Revise to: Provide urine bag holders Justification:-		

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Medical Superintendent
NEIGRIHMS, SHILLONG

THROUGH MAIL FROM MIDMARK(I NDIA)		Urine bag holders are standard accessories compliant with infection control and clinical protocols, and easier to clean. They serve the same function without complicating design.	Bed must have Dual sided integral drainage bag rails with hooks or Urine bag Holder with requisite quality standards.
vi.2 nos. of patient Transfer Roller Board/ Sliding transfer board (for a quick and efficient patient transfers must be Constructed of high quality PP board inside, must be covered with special customized nylon material with washable cloth & easy to clean) must be supplied along with the total no of beds.		Suggestion:- Make optional Justification:- While useful in rehab and trauma care, transfer boards are not essential accessories with ICU beds and can significantly increase cost. As per ISO 10535, such devices are often provided as per patient mobility requirement, not standard ICU bed supply.	No modification proposed
IV Stand with SS Rod and Castor Base		Suggestion:- Revise to: IV Stand with 5 castors Justification:-	Number of castor wheels 4 or more Nos for wider participation.

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	Medical standards (e.g., IEC 60601-1) recommend 5 castors for enhanced stability and maneuverability, especially when multiple infusions are mounted.	
Number of Castor brakes; 2 nos.	Suggestion:- Revise to: No brakes Justification:- Most hospitals prefer brake-free IV stands for ease of movement during emergencies. Brakes are often not used in practice and may hinder rapid access.	No modification proposed
Crash Cart		
Number of Drawers (Nos.): - 6	Suggestion:- Revise to: 5 Drawers Justification:-	No modification proposed
3.Bed side Locker		
10.CPR Board-1 nos. must be supplied along with each bed.	Suggestion:- Remove Justification:- CPR boards are not part of bedside lockers. They are supplied with ICU beds or trolleys	No modification proposed
11.Optional Accessory; Traction pulley attachment for trauma cases.	Suggestion:- Remove Justification:- Traction pulley systems are used in orthopedic/traction beds, not with lockers.	No modification proposed
18.Hospital Fowler bed (2 Section) with Mattress		
Bed must have Manually operated 3 crank system which can be folds away underneath the bed for various positions like Head section, Leg section & back section.	Suggestion:- Revise to: Only backrest crank Justification:-	No modification proposed

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	A true 2-section bed has backrest and fixed leg section. Leg crank implies 3-section or semi-fowler design. As per IEC hospital bed classification, a 2-section bed should only provide backrest adjustment.	Bed must have Manually operated 2 crank system which can be folds away underneath the bed for various positions like Head section, Leg section & back section.
Manually operated crank allows adjusting backrest (to 72-80degree), leg section and foot section.	Suggestion:- Revise to: Only backrest crank	
	Justification:- A true 2-section bed has backrest and fixed leg section. Leg crank implies 3-section or semi-fowler design. As per IEC hospital bed classification, a 2-section bed should only provide backrest adjustment.	Manually operated crank allows adjusting backrest (to 72-80degree)
21. Emergency Stretcher		
8. Should have 4 swivel castors 200mm diameter, with central lock pedal (steer/Free/Lock positions). Also should have 5th Wheel located at the centre for swift/quick movements for 360-degree rotation of stretcher.	Suggestion:- Make 5th wheel optional	
	Justification:- The 5th wheel adds complexity and cost and is only required in tight, high-turnover ER environments. For most hospital settings, central locking 4 castors (200 mm) ensure excellent mobility and stability.	No modification proposed

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Medical Superintendent
NEIGRIHMS

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VIDE E-MAIL	DEMOSTARTION OF SAMPLE PRODUCT FOR SAMPLE DISPLAY AND TECHNICAL EVALUATION		Demonstration would not be required during technical evaluation. However, pre-despatch verification , if desired by Competent authority at NEIGRIHMS , would be done at Buyers Cost.
	ANY CERTIFICATION i.e BIS, ISO- Quality Certification		Bidders offered stores should mandatorily be BIS or ISO 9001 (QMS)or CE or CDSCO or BIFMA certified

Member

Member Secretary

Member

Ext Expert

Member

Chairperson

13/12

NEIGRIHMS

Medical Superintendent

Dr. [Signature]

[Signature]

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